

## We confirm we have complied with the government's guidance on managing the risk of COVID-19

We are completely dedicated to ensuring the safety of our members, guests & teams. We have many new procedures in place, including the following:



PPE & Protective screens will be used wherever necessary



We will control the number of people in the spa at any time



Enhanced cleaning will be undertaken throughout the day



Full risk assessments have been completed for the whole site



Bookings will be spaced to allow for cleaning



Our teams have completed COVID Secure training

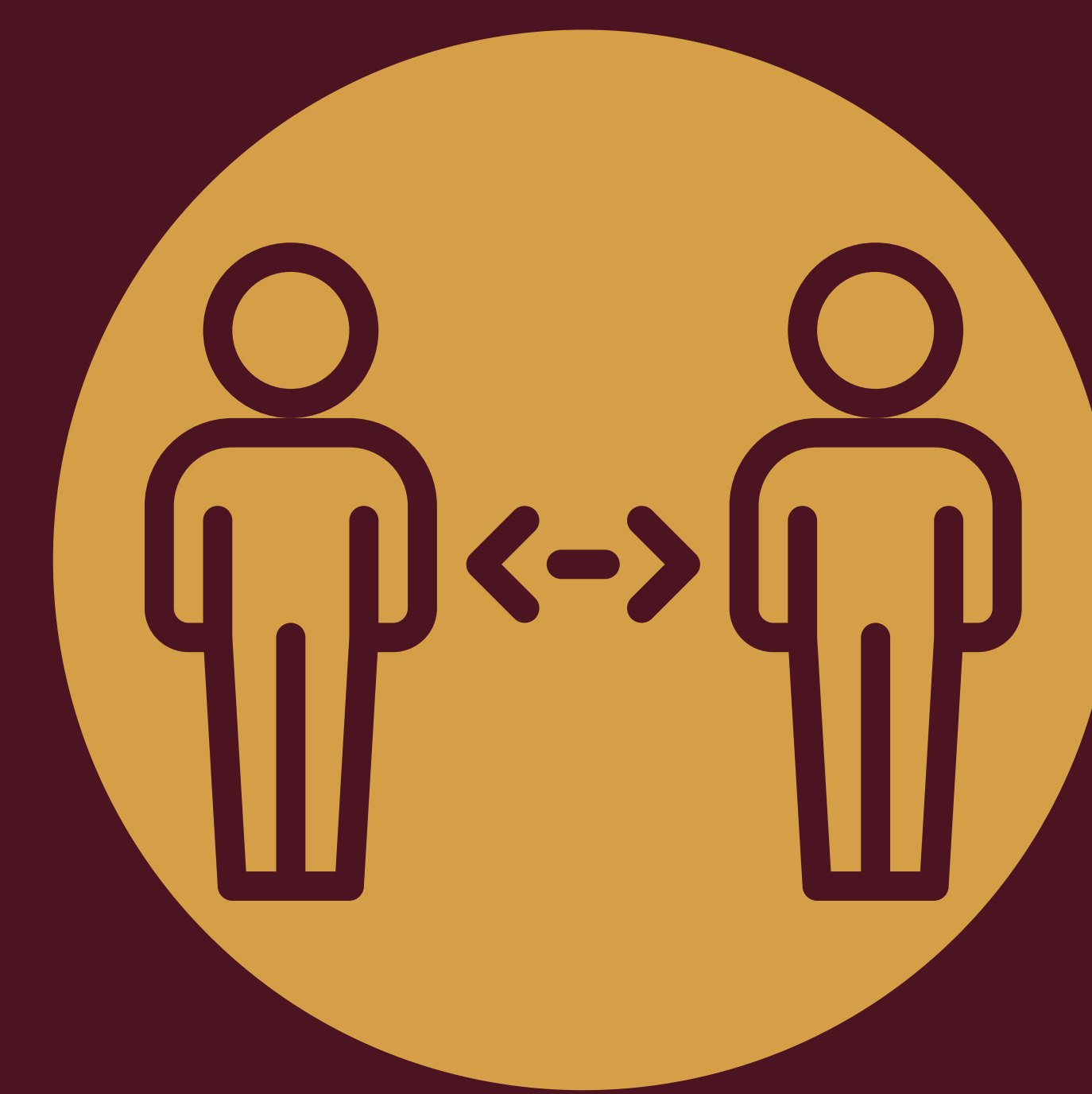
## Please can you help us to protect you by observing the following guidelines:



Do not visit if showing any symptoms of Coronavirus



Wash hands regularly using soap & water or sanitiser provided



Maintain social distancing at all times



Arrive ready to use the facilities if possible



Wipe down all equipment using spray provided



Use contactless payments wherever possible

**THE SPA**

AT THE GRAND, YORK